

Data Hosting Locations

| Entity Name | Hosting Type | Location |
|---|------------------------|---|
| Equinix, Inc., Switch, Inc., Crown Castle International Corp. | Co-location facilities | United States, Europe (Customer content is only stored in Equinix and Switch data centers in the United States) |
| Amazon Web Services | Cloud Hosting Provider | United States |
| Microsoft Corp., incl. Azure | Cloud hosting provider | United States, Netherlands, Ireland |
| Oracle America, Inc. | Cloud hosting provider | United States, Europe, APAC |

Third Party Sub-Processors

| Entity Name | Purpose | Location |
|---|---|--|
| CloudFront | Content Delivery Network (CDN) | United States, Europe, Worldwide* *Only used if customer accesses service from a location outside U.S./Europe |
| Pendo.io, Inc. | In-product messaging, user experience guide and onboarding platform | United States, United Kingdom, Israel |
| Twilio (SendGrid) | Communication platform for email delivery | United States |
| Qualtrics | Feedback and survey responses | United States |
| Google LLC, Incl. Google Cloud (if enabled) | Voice-to-text transcription provider for certain non-English languages (GoTo Meeting) | Worldwide* *Google Transcription is an optional feature and Google does not store or maintain translations after conclusion of the processing operation |
| Filestack, Inc. | File upload service provider (GoTo Webinar) | United States |
| Stripe Inc. | Payment service provider (GoTo Webinar; GoTo Stage) | United States |
| PayPal | Payment service provider (GoTo Training; GoTo Stage) | United States |
| AddEvent | Calendar invite generation (GoTo Webinar; GoTo Training) | United States |

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|------------------------|--|-----------|
| Akamai Kona & Prolexic | Rate limiting, security request filtering and DDOS protection (GoTo Meeting) | Worldwide |
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GOTO AFFILIATES

In addition to the sub-processors above, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure which can be found at <https://www.goto.com/company/trust/resource-center>.

DATA TRANSFERS

Where GoTo transfers personal data in connection with its services, it does so in compliance with data protection regulations and utilizes the following frameworks to safeguard transfers, as applicable:

- Standard Contractual Clauses (or “Model Clauses”)
- APEC Cross-Border Privacy Rules (or “APEC CBPR”)
- APEC Privacy Recognition for Processors (or “APEC PRP”)

More information on GoTo’s privacy program, including transfer mechanisms, risk assessments, and supplemental measures may be found at <https://www.goto.com/company/trust/privacy>.

DATA PROCESSING ADDENDUM

GoTo offers a comprehensive global Data Processing Addendum (“DPA”), which is designed to meet the requirements of applicable data privacy laws and regulations. Please visit <https://www.goto.com/company/legal> to learn more.

TECHNICAL AND ORGANIZATIONAL MEASURES

GoTo’s security and privacy practices are outlined in its Trust and Privacy Center at <https://www.goto.com/company/trust/privacy>, as well as in Technical and Organizational Measures (“TOMs”) documentation which outline encryption types used, data retention periods, certifications maintained, and other relevant measures implemented by GoTo. Product-specific TOMs may be found at <https://www.goto.com/company/trust/resource-center>.